



Stephanie A. Deal
Treasurer

April 28, 2020

Real Estate Tax Rate

is the same as last year
at .82 per \$100.

Did you know?

The annual tax bill is sent in May with two payment stubs. Please retain this bill for your December payment.

NORMAL PHONE HOURS

8:30 a.m. – 4:30 p.m.
Monday through Friday
434-985-1456
434-985-5214

EXTENDED PHONE HOURS

8:00 a.m. – 5:30 p.m.
June 3, 4, 5
December 3, 4, 7

OUR OFFICE IS CLOSED TO WALK IN TRAFFIC

Clearly COVID19 is having an impact on everyone in some way or another. I hope you are staying healthy and safe in this current environment.

While our office is closed to walk in traffic, we are here to assist you. We are available to provide balances, answer questions and accept payments. Payments can continue to be made online, by phone, mail and drop box. Additional payment details are located on the back of your tax bill and online at:

<https://www.greencountyva.gov/government/local/treasurer>

A DRIVE THRU DROP BOX is located in front of our office next to the sidewalk. Please use the entrance closest to Celt Road so the drop box is on the driver's side of the vehicle. Proceed through the drive thru lane and exit at the top of the lot.

Please be cautious of other vehicles.

Please include stubs/account # & phone #.
Please DO NOT leave cash in drop box.

Please resolve questions on tax assessments and adjustments promptly:
If you own a vehicle in Greene on January 1st, you will owe tax to Greene County for the entire year. Please call the Commissioner of Revenue's office at 434-985-5211 for questions on assessments or adjustments.

After 90 days, bills will be considered accurate.

Collection Efforts:

From January 1, 2019 through April 28, 2020, we have collected 98.54% of 2019 real estate taxes and 96.11% of 2019 personal property taxes. Per the County's audited Financial report which covers July 1, 2018 through June 30, 2019, we have collected \$1,037,892 in delinquent taxes compared to the prior year amount of \$902,975.

Delinquent notices are sent out following the June and December collection periods. Our delinquent collection efforts begin promptly following the due date provided on our delinquent notices. Please read about our collection tools on the back of this notice.

WHEN MAILING A PAYMENT, please send stubs and/or account numbers. Include a phone number in case we have questions. Do not attach stubs to checks or tape the envelope corners.

All payment options are located online & on the back of the tax bill.

Dog Tags are due January 31st each year:

<https://www.greenecountyva.gov/government/local/treasurer/dog-licenses>

**REDUCE THE STRESS OF TAX TIME
BY PREPAYING YOUR TAXES:**

Simply submit your monthly or quarterly payment along with the account number where the payment should be applied. If paying multiple accounts, please provide account numbers and specific amounts for each. Payments will be posted as directed. If receipts are needed, include a self-addressed stamped envelope with your payment. For more information, please call the office at 434-985-5214.

INFORMATION AVAILABLE ONLINE

Need a copy of a tax receipt?

Need to know balance of taxes due?

Ready to make a tax payment?

This information and more is available 24 hours a day on the Treasurer's website:

<https://www.greenecountyva.gov/government/local/treasurer>

JOIN OUR EMAIL LIST to receive generic email reminders two weeks in advance of upcoming due dates which include June 5 and December 5 tax due dates and January 31 dog tag due date. Please send an email to Treasurer@gcva.us with "email updates" in the subject line.

This email is only used for the reminder service and is only checked periodically. Please do not use it to ask tax related questions. Please call the office using the numbers provided below.

Collection Action Tools:

We initiate collection efforts following each due date. If you are unable to pay on time or have fallen behind on your taxes, it is important that you contact us at 434-985-1456 to establish payment arrangements. We prefer to work with you to establish a plan. Unpaid tax accounts may be subjected to the following collection tools which will result in additional fees:

- DMV Stop withholding – prevents the issuance of tags until taxes are paid
- Bank Lien – allows us to request funds directly from a bank account
- Wage Lien – allows us to request 100% of take home pay
- Seizure of property – allows us to seize property and sell it to recover taxes
- Warrant – allows us to be given judgment which negatively impacts credit reports
- Judicial Sale of Property – property can be sold by our attorney to pay the taxes